

Privacy Policy

We value your privacy and are committed to protecting your personal information. This privacy policy describes how we collect, use, disclose, and protect the information you provide to us when you access our website or use our services. By accessing our website or using our services, you consent to the terms of this privacy policy.

Information Collection

1.1. Personal Information: We may collect personal information from you, such as your name, email address, shipping address, and payment details when you place an order or interact with our website. We will only collect personal information that is relevant to the purposes for which it is being collected.

1.2. Non-Personal Information: We may also collect non-personal information about your visit to our website, such as your IP address, browser type, and operating system. This information is used for statistical purposes to improve our website and services.

Information Use

2.1. Order Processing: We use the personal information you provide to process your orders, communicate with you regarding your order status, and deliver the products you have purchased.

2.2. Communication: We may use your email address to send you information about our products, promotions, and updates. You can opt out of receiving these emails by following the unsubscribe instructions included in the emails.

2.3. Legal Compliance: We may use or disclose your personal information if required to do so by law or in the good faith belief that such action is necessary to comply with legal obligations or protect our rights and property.

Information Sharing

3.1. Service Providers: We may engage trusted third-party service providers to perform functions and provide services to us, such as payment processing, shipping, and marketing. These service providers will have access to your personal information only to the extent necessary to perform their services and are obligated to maintain the confidentiality and security of your information.

3.2. Business Transfers: In the event of a merger, acquisition, or sale of our business or assets, your personal information may be transferred to the acquiring entity.

3.3. Consent: We will not disclose, sell, rent, or share your personal information with third parties for their direct marketing purposes without your consent.

Data Security

We take reasonable measures to protect the security of your personal information and prevent unauthorized access, disclosure, or alteration. However, please note that no data transmission or storage system can be guaranteed to be 100% secure.

Your Rights

You have the right to access, update, and correct your personal information. If you wish to exercise any of these rights or have any concerns about the use of your personal information, please contact us using the information provided below.

Changes to the Privacy Policy

We reserve the right to update or modify this privacy policy at any time without prior notice. Any changes will be effective immediately upon posting the updated privacy policy on our website. We encourage you to review this privacy policy periodically for any updates.

Contact Us

If you have any questions, comments, or concerns about this privacy policy or our privacy practices, please contact us at:

0838989467/info@californiacandlesupply.co.za