

Terms and conditions

Please read these terms and conditions carefully before accessing or using our website or placing an order. By accessing or using any part of the site or placing an order, you agree to be bound by these terms and conditions. If you do not agree to all the terms and conditions, then you may not access the website or place an order.

General Terms

1.1. Acceptance of Terms: By using our website or placing an order, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions, as well as any additional policies or guidelines referenced herein.

1.2. Age Restriction: You must be at least 18 years old or the legal age of majority in your jurisdiction to place an order or use our website.

1.3. Modifications: We reserve the right to update, change, or replace any part of these terms and conditions without prior notice. It is your responsibility to check this page periodically for changes. Your continued use of the website or placing an order following the posting of any changes constitutes acceptance of those changes.

Product Information

2.1. Product Descriptions: We make every effort to ensure that the information provided on our website is accurate and up-to-date. However, we do not warrant that the product descriptions, images, pricing, or other content on the website are error-free, complete, or current. We reserve the right to correct any errors, inaccuracies, or omissions and to change or update information at any time without prior notice.

2.2. Colors and Variations: Due to variations in display settings and natural materials, the colors, shapes, sizes, and other characteristics of our candles may vary slightly from the images displayed on our website. We make every effort to provide accurate representations but cannot guarantee an exact match.

Ordering and Payments

3.1. Order Acceptance: All orders placed through our website are subject to acceptance by us. We reserve the right to refuse or cancel any order for any reason at our sole discretion.

3.2. Pricing and Payments: Prices for our products are subject to change without notice. All payments must be made in full at the time of placing the order. We accept major credit cards and other payment methods as indicated on our website.

3.3. Shipping and Delivery: Please refer to our shipping and delivery policy for information on shipping options, costs, and estimated delivery times.

Intellectual Property

4.1. Ownership: All intellectual property rights, including trademarks, copyrights, and any other proprietary rights, associated with our products, website, and content, are and will remain our sole property or the property of our licensors.

4.2. Limited License: We grant you a limited, non-exclusive, non-transferable license to access and use our website and its content for personal, non-commercial purposes. This license does not permit the reproduction, distribution, modification, or any other unauthorized use of our intellectual property.

Limitation of Liability

5.1. Disclaimer of Warranties: Our products are provided on an "as is" and "as available" basis, without any warranties or representations, express or implied. We do not warrant that our products will be free from defects or meet your specific requirements.

5.2. Limitation of Liability: In no event shall we be liable for any direct, indirect, incidental, special, consequential, or punitive damages arising out of or in connection with your use of our products or website. This includes, but is not limited to, damages for loss of profits, data, or other intangible losses.

Indemnification

You agree to indemnify, defend, and hold us harmless from and against any claims, damages, liabilities, costs, and expenses arising out of or in connection with your use of our products or website, including but not limited to any violation of these terms and conditions.